



Research and Insight Services Manager

At Bristol SU, we turn student insight into real change, and we're looking for someone to help us do more of it.

Bristol SU's Research and Insight Team delivers high-quality, credible research that helps us understand and improve the student experience at the University of Bristol. We've built something we're proud of, a team with a strong external reputation, a growing commission pipeline and real influence over how Bristol SU makes decisions. We're now looking for a Research and Insight Services Manager to help us take it further.

This is a delivery-focused role at the heart of a busy, high-performing team. You'll be responsible for managing the day-to-day running of research projects from brief to output: ensuring work is delivered on time, to a high standard and with genuine impact. You'll work across a varied portfolio, from internal insight projects that feed directly into SU strategy, to externally commissioned work for university departments and organisations across the sector.

A key part of this role is income generation. You'll actively develop relationships with potential clients, identify opportunities for commissioned work and play a central role in growing our external pipeline. We've already demonstrated that there is strong demand for what we do, your job is to help us meet it and build on it. You'll be confident having conversations with prospective clients, scoping projects and translating research expertise into proposals that win work.

Visibility matters to us too. You'll work with our Digital and Marketing teams to build the online presence of the Research and Insight Team, developing innovative ways to share and disseminate findings so that our work reaches and resonates with the right audiences. You'll also play an active role in building data literacy across the SU, supporting teams to understand and use research confidently in their own planning.

The person we're looking for is a skilled researcher who is as comfortable in a client conversation as they are in a methodology discussion. You'll bring energy and entrepreneurial instinct to growing our commission offer, alongside the project management discipline to deliver consistently. You'll understand the power of research to drive real change, and you'll be motivated by seeing your work make a difference to students' lives.

What's the job?

Role: Research and Insight Services Manager

Hours: Full Time - 35 Hours Per Week (to be worked flexibly, part-time applicants welcome)

Salary: The starting salary for this role is £37,192

Contract: 1 Year Fixed-Term

Closing date: Thursday 2 July 2026, 12pm

Who are we?

Part business, part charity, part membership body – Bristol SU is a seriously fun place to work. Our professional staff do something extraordinary every day: we support student leaders to give people a voice in their education, help people get the most out of their student experience and help people make the change they want in the world. We have over 32,000 members, 350 clubs and societies, a diverse range of professional services, and an innovative strategy that will help to create an inclusive and supportive University community.

What will you bring?

- You have hands-on experience managing and delivering research projects from brief to output
- You're confident building and maintaining stakeholder relationships
- You spot opportunities, you're comfortable having commercial conversations and you're motivated by growing a pipeline as much as delivering one
- You communicate research with clarity and confidence, making findings accessible and compelling for a range of audiences

Why apply?

Because you're excited to make a difference!

We offer lots of great benefits including enhanced pay for parents taking maternity, adoption or shared parental leave, a competitive salary for the non-profit sector, a generous pension scheme and at least 40 days' holiday. We're committed to helping you achieve a healthy work-life balance through flexible working and are open to considering requests for part-time working. We provide professional training so that whatever your chosen field of work, with the right mix of challenge and support, you'll gain fantastic experience, and room to develop and advance your career.

We are proud to have been recognised through numerous accreditations and awards that demonstrate our commitment to creating a positive and supportive culture. We have appeared in the Inclusive Companies top 100 list and have won a number of awards for our commitment to diversity, including best Students' Union. No wonder 87% of our employees would recommend Bristol SU as a great place to work!

Equality, Diversity and Inclusion are central to life at Bristol SU. We approach our work with positivity and celebrate our diverse and unique communities. Our people are proud of our values and care about creating diverse and supportive communities that are inclusive of age, disability, gender, identity, race, religion, sexual orientation and experience.

Bristol SU strives to have an inclusive culture and an environment for all, underpinned by respect and compassion, where everyone feels welcomed, included, supported, valued and safe. Bristol SU recognises that candidates from some backgrounds/ identities may face additional barriers throughout their careers and when applying for new roles across the sector. We are committed to taking positive action to expand the diversity of our staff team by offering two guaranteed interview schemes – a scheme for people of colour and a scheme for disabled people.

Be yourself, be proud of the work you do and build a career in a place that knows different is good.

Key dates

- Closing Date: 2 July 2026, 12pm
- Shortlisting: w/c July 6
- First Stage Interviews: w/c July 13
- Start Date: August 2026

[Please visit our website to download our Applicant pack for more information before submitting your application.](#)

For general enquiries, please contact us at bristolsu-people@bristol.ac.uk.